

Dispatched Runs Emergency Medical Services

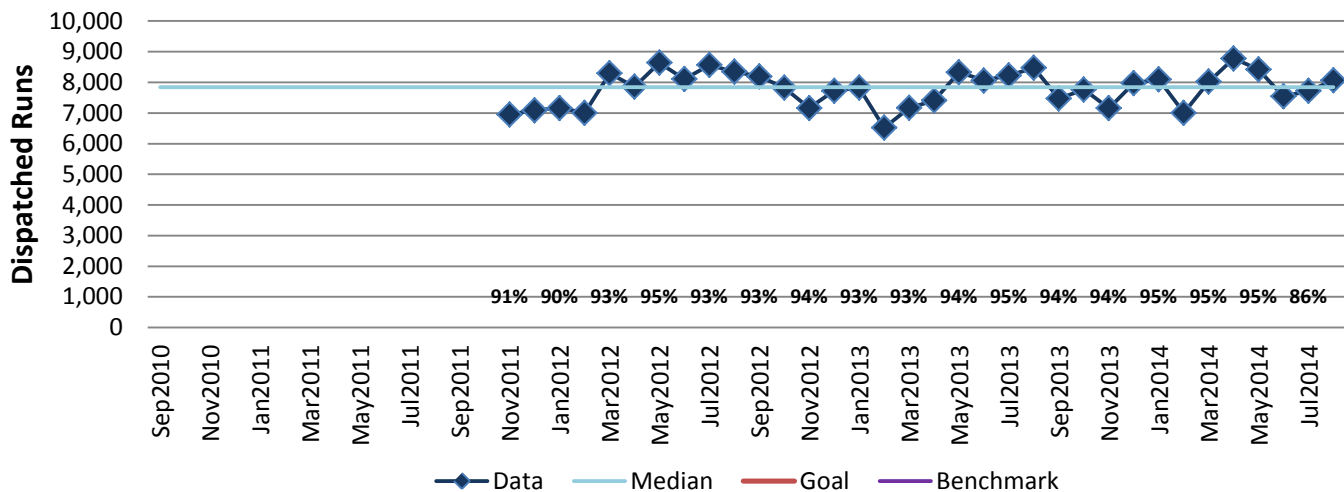


KPI Owner: Mike Tully

Process: System Volume

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: Calendar Year 2012, 7,908 Per Month Goal: N/A Benchmark: TBD		Data Source: Intergraph CAD Goal Source: N/A Benchmark Source: TBD	N/A - Input Measure Measurement Method: Pull data from CAD archive. Opportunities = # of calls received, Actual = # of calls dispatched Why Measure: Allow trends to be identified to adjust coverage as needed Next Improvement Step: Monitor and adjust coverage as needed.		
How Are We Doing?					
Sep2013-Aug2014 12 Month Goal	Sep2013-Aug2014 12 Month Actual		Aug2014 Goal	Aug2014 Actual	
N/A	94,026		N/A	8,067	
Dispatched Runs	Dispatched Runs		Dispatched Runs	Dispatched Runs	

Dispatched Runs



Root cause analysis is not applicable for in input/demand for service measure.